

# Home Care of Older People in Ireland: Main Issues and Challenges

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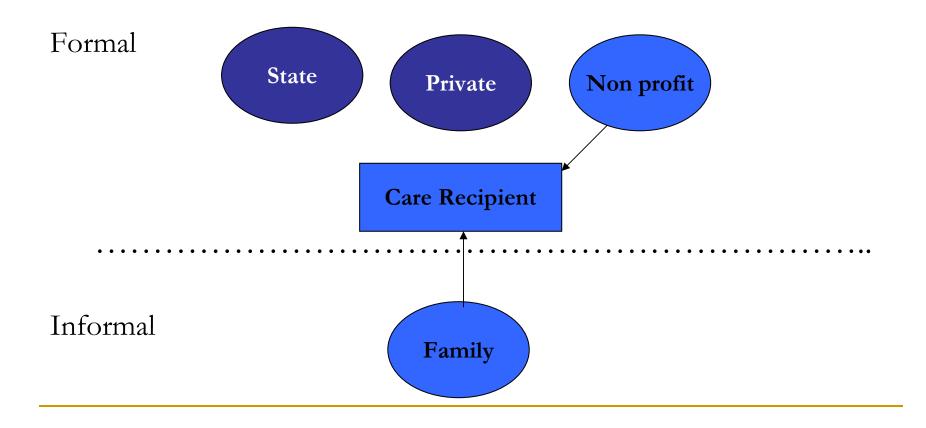
## **Outline of Presentation**

- Short history of long-term care for older people in Ireland
- The three provider sectors in formal home care
- Current policy context
- Policy challenges
- Regulating and monitoring 'inputs' and 'outputs'
- Conclusions



#### Evolution of care services I

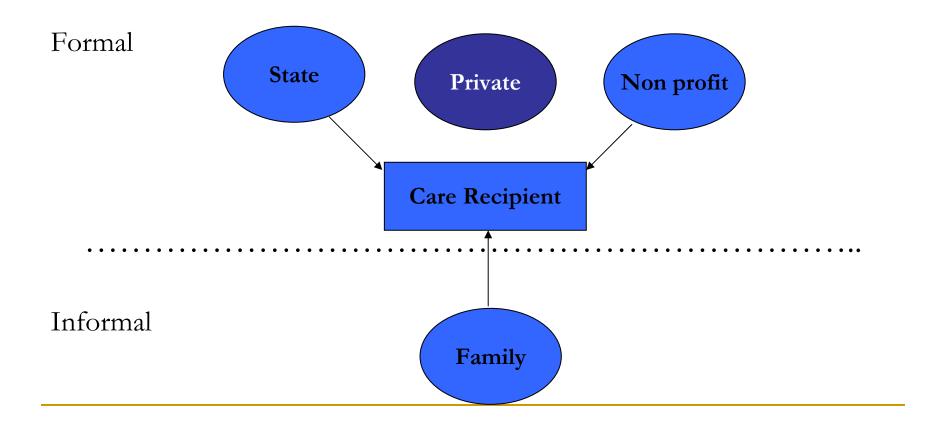
Historical evolution of long-term care in Ireland Stage 1: Informal /Charity





### Evolution of care services II

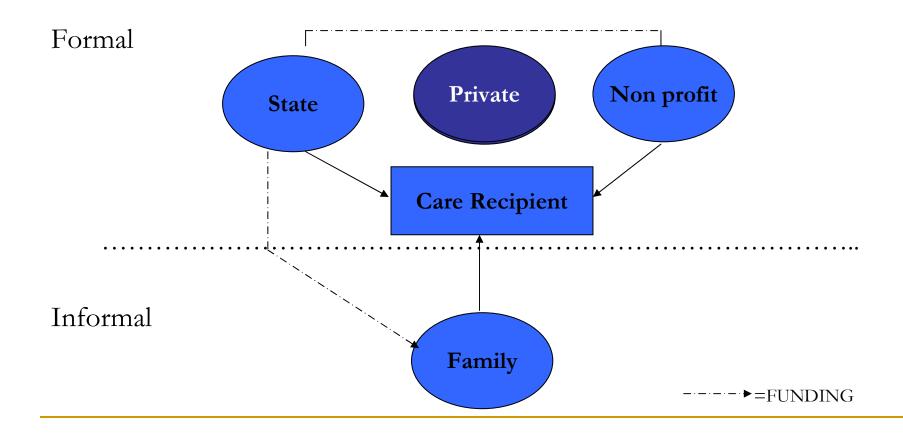
Historical evolution of long-term care in Ireland Stage 2: Informal & Institutional





#### Evolution of care services III

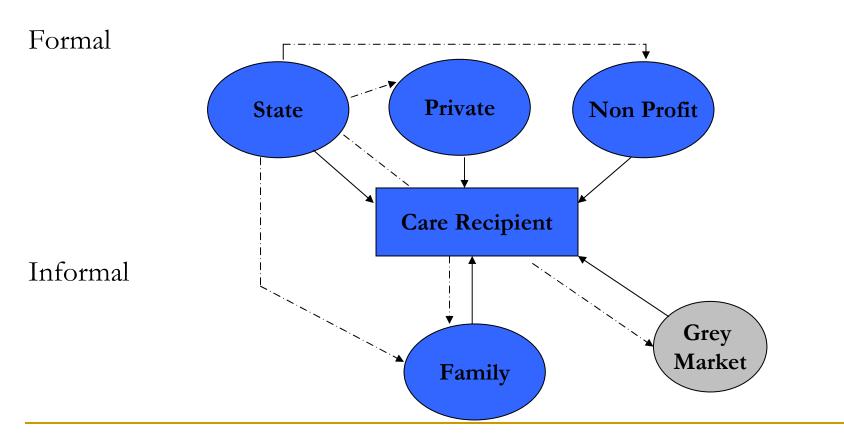
Historical evolution of long-term care in Ireland Stage 3: State financial support for (in)formal domiciliary





#### Evolution of care services IV

Historical evolution of long-term care in Ireland Stage 4 : Complex Care Mix





#### Policy and Ageing The Three Provider Sectors

Public Sector

Non-profit Sector

Private Sector

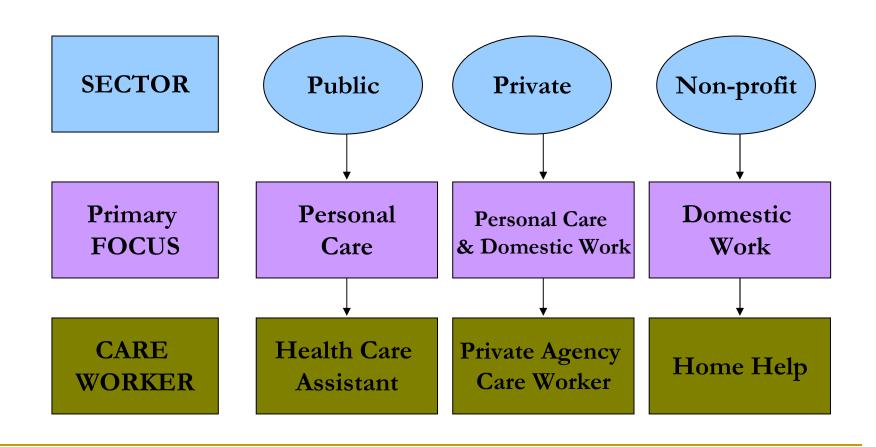
Planning and financing
LHO Managers of Services for Older People,
Directors of Public Health Nursing

Operational management
LHO personnel above, Home Help Organizers
Private Agency/Company Directors

<u>Care Workers</u>
Health Care Assistants, Home Helps, Care Workers



#### The Three Sectors, Primary Focus and Care Worker Titles





# **Current Policy Context**

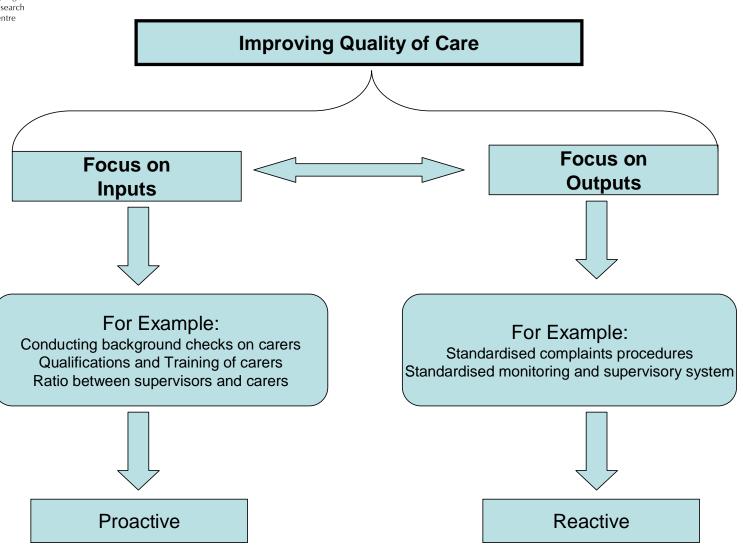
- There are three "worlds" of formal domiciliary care in operation in Ireland
- Public policies, absence of regulation, have served to foster the divergence of these worlds
- Expansion of cash-for-care (home care packages) likely to lead to growth in the absolute and relative size of private sector
- Diverse policies and procedures at Company/ organisation / LHO level



# Policy challenges

- Matching policy statements on importance of home care
- Clarification with regard to assessment/qualifying criteria
- Clarification with regard to financing
- Greater and more equal access/availability of packages
- Co-ordinating support for informal care and formal home care
- Matching progress in development of standards, inspection, financing of institutional care
- Regulation needed to help ensure standards and quality of care for care recipients, to create level playing field, to safeguard care workforce







## **Conclusions**

- 'Critical juncture' for home care in Ireland
- Progress has been made, but in the absence of a framework governing key areas of access, financing, quality
- Regulating home care is necessary and possible
- Does not need to be expensive, intrusive, disruptive of already well-functioning arrangements



# Not to lose sight of the positive...

'It's like they are another Granny, when they get sick it's like it's one of your family is sick'.

'I absolutely love every aspect of my job...I love working with the elderly'.

'I enjoy making people happy...the peace I have when I go to help them, I know when I am going in I'm doing some good for this person...I know when I'm leaving they are happy...I know they are getting the fullest care they could possibly get...I love getting up to go to work because [I'm] helping someone [I'm] making them happy'.